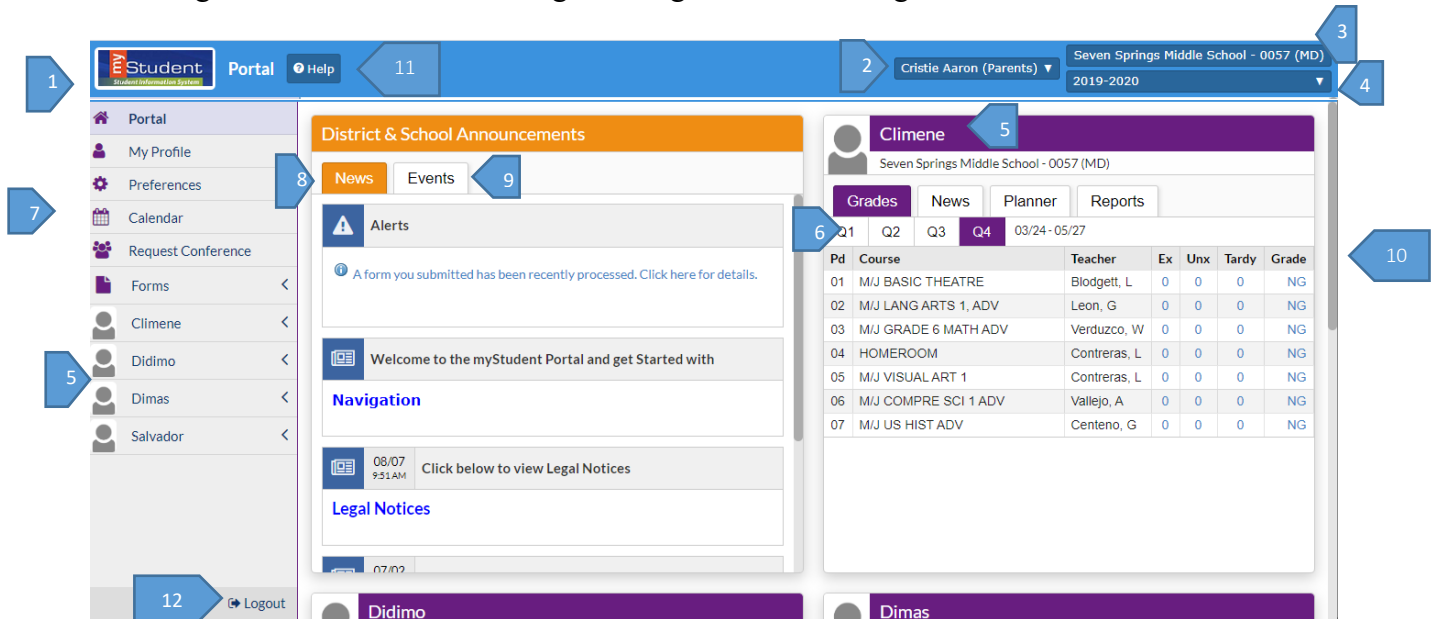


Navigating the Parent Portal

Once you have created a Parent Portal Account and attached your students, you will be signed into the Portal. Parents can view useful notifications and information related to their child, including real-time alerts and messages through their Portal Page.



The screenshot shows the myStudent Parent Portal interface. The top navigation bar includes the myStudent logo (1), the word 'Portal', a 'Help' button, and a page number '11'. On the right side of the top bar, there is a user name 'Cristie Aaron (Parents)' (2), a school name 'Seven Springs Middle School - 0057 (MD)' (3), and a school year '2019-2020' (4). A left sidebar menu contains options like 'Portal', 'My Profile', 'Preferences', 'Calendar', 'Request Conference', 'Forms', and a list of student names: 'Climene', 'Didimo', 'Dimas', and 'Salvador' (5). The main content area is divided into sections: 'District & School Announcements' with 'News' (8) and 'Events' (9) tabs; an 'Alerts' section with a message about a processed form; a 'Welcome' message; a 'Navigation' section; and a 'Legal Notices' section with a timestamp '08/07 9:51AM'. On the right, a 'Student Card' for 'Climene' (5) shows tabs for 'Grades', 'News', 'Planner', and 'Reports'. The 'Grades' tab is active, displaying a table for the marking period '03/24-05/27' (6). The table has columns for 'Pd', 'Course', 'Teacher', 'Ex', 'Unx', 'Tardy', and 'Grade'. Below the table, there are student name cards for 'Didimo' and 'Dimas'. A 'Logout' button (12) is located at the bottom left of the page.

1. **myStudent Logo**– Click on the logo to return to the portal page
2. **User Name** – Displays your first and last name
3. **School Name** – Displays the school for the selected child
4. **School year pull-down** –Navigates between the current year and prior/future years
5. **Child(ren’s) name**- Parents with multiple students can switch between their children by selecting the name on the left and accessing menu options or by selecting the tabs on each name card
6. **Marking Period** – Displays a list of available marking periods during the school year. Defaults to the currently active marking period
7. **Main Menu**- menus that allows users to navigate to different screens within myStudent
8. **News tab - Alerts**-These are any alerts specific to the user’s child such as: Absences, Referrals, or Unpaid Fees. **Welcome** announcements or links, **Legal Notices, Bus Routes, Student Fees**
9. **Events tab**- District/school calendar of upcoming events the user can click on the View Calendar link to view the school’s calendar for the entire year
10. **Student Card** -Lists the user’s child’s/children’s classes along with their current grade for secondary schools, this is not available for Elementary level students.
 - Grades tab - Clicking the course or grade links will take the user to the Assignments & Grades screen for the student’s class. (see below for Assignment details)
 - News tab – School/Student specific information
 - Planner tab – Displays Assignment Due Dates



myStudent Documentation

Navigating the Parent Portal

- Reports tab – Displays downloads for Report Cards, Progress Reports, Test Scores
- 11. **Help**- Provides Contextual help for the current page
- 12. **Logout**- Closes the myStudent application, the system will time-out after 24 minutes of inactivity

My Profile – includes list of Attached Students, General and Parent Legal Notices

The screenshot shows the user profile for Garrido, Jeuel (ID: 50041). Below the profile information is a section titled "Attached Students" with a table. The table has columns for Student ID, Last Name, First Name, Enabled, Enrolled School, and Enrolled Gradelevel. There are also buttons for "Export" and "Filter" (currently set to OFF).

Preferences – includes Display Options, Notifications and Linked Accounts

Display Options tab

Allows Parents to configure the Language, Highlight Color, Portal Student Name Format, Student Info Layout, Default Filters On and the Date Format.

The screenshot shows the "Display Options" tab with various settings:

- Language: English (selected), Français, English (Canada), Tiếng Việt, 日本語, Español, Русский, 中文, Kreyòl, Português
- Highlight Color: A row of color swatches with the first one (red) selected.
- Portal Student Name Format: First (selected)
- Student Info Layout: One Column (selected)
- Default Filters On:
- Date Format: Jun 24 2020 (selected), with options for Month Day, Year and Day Month, Year.

Notifications tab

Allows the user to set the frequency and type of notifications

The screenshot shows the "Notifications" tab for a parent named Garrido, Jeuel. It displays a table with columns for Status, Name, Email, Frequency, and Summaries. The Frequency dropdown menu is open, showing options: Never, Daily, Weekly, and Custom. The Summaries section has checkboxes for Attendance, Discipline, Upcoming Assignments, Grades Link, and Events and Messages, all of which are checked.

Note: A Daily or Weekly selection does not give options for threshold notifications.

Custom notifications can be selected as an option for Frequency.




Navigating the Parent Portal

Options are available to set thresholds for when notifications are sent, to the email address on file, regarding grades, absences and discipline.

Note: Some notifications are only available for Secondary level students.

1. The email that will receive notifications.
2. Frequency of notifications. (Daily, Weekly or Custom) Only the Custom option provides the choices for Grades, Absence and Discipline thresholds.
3. Grades - Enter a course grade average, course letter grade or Assignment score % as a threshold. (Secondary)
4. Absences - Select the number of days absent within a specified number of days.
5. Receive notice if the student receives a referral
6. Select Save to update changes.

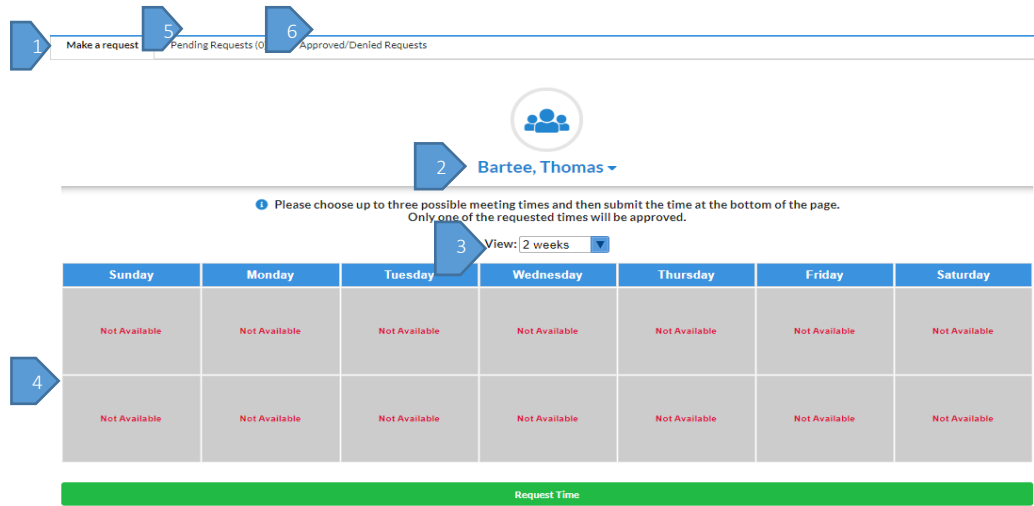
Note: Hovering or clicking on the  will give the user instructions.

Calendar – An interactive calendar

1. Use arrows to switch months
2. Display – select Assignments, Lessons or Units
3. Select the + symbol to add events
4. Choose between Month or Week display

Request Conference – Tab selections include Make a Request, Pending Requests or Approved/Denied Requests

Navigating the Parent Portal



| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |
| Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |

1. Make a Request tab
2. Select Teacher from the drop-down menu
3. Select Weeks to view and select days/times
4. Select Request Time to submit for approval
5. Pending Requests submitted for approval
6. Approved/Denied Requests

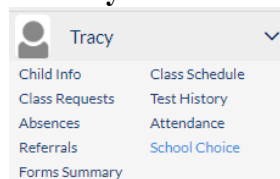
Forms – Multiple Links to available online forms - only select forms that pertain to your child.

- Forms can be submitted by selecting **Save**
- Forms can be saved for a later date by selecting **Save and Continue**
 - Select Forms and select the link of the form needed for completion

My Child Menu

The myStudent Parent Portal is a tool designed to enhance parent's access to their child's education. Parents can review their student's information, schedule, attendance and more. The **My Child** menu shows each of the pieces the user, as the parent, can access.

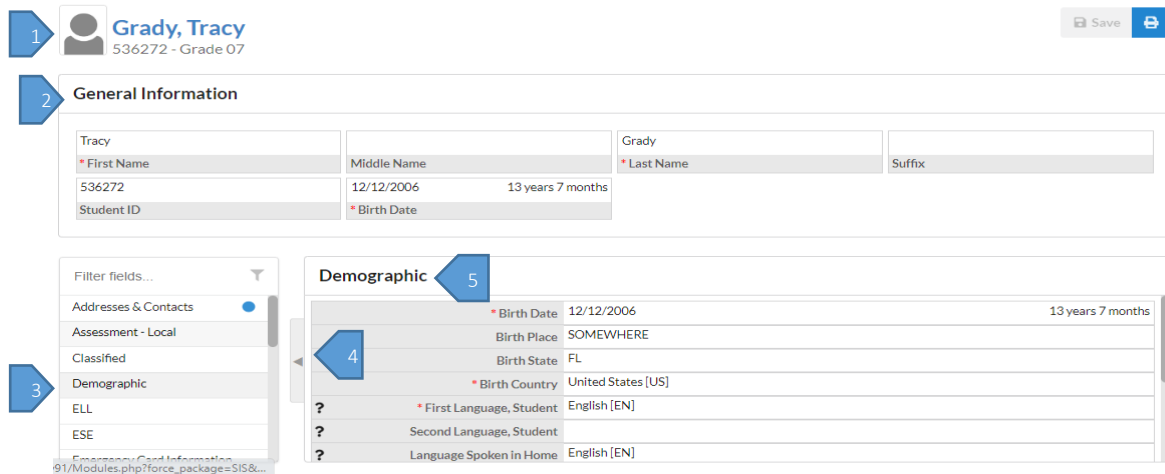
The following section reviews the **My Child** menu options:



Child Info

Navigating the Parent Portal

The **Child Info** screen lists demographic information regarding the user's child. Parents can review any of the information for accuracy and contact the school if changes should be made. Select a child from the side menu, if there are multiple children to select.



1 Grady, Tracy
536272 - Grade 07

2 General Information

| | | | |
|--------------|--------------|-------------------|--------|
| Tracy | Middle Name | Grady | Suffix |
| * First Name | | * Last Name | |
| 536272 | 12/12/2006 | 13 years 7 months | |
| Student ID | * Birth Date | | |

3 Filter fields...
Addresses & Contacts
Assessment - Local
Classified
Demographic
ELL
ESE

4 Demographic

| | | |
|-----------------------------|--------------------|-------------------|
| * Birth Date | 12/12/2006 | 13 years 7 months |
| Birth Place | SOMEWHERE | |
| Birth State | FL | |
| * Birth Country | United States [US] | |
| ? * First Language, Student | English [EN] | |
| ? Second Language, Student | | |
| ? Language Spoken in Home | English [EN] | |

1. This is the student's name. By clicking on the name, a box will appear with the General Information of the student.
2. This **General Information** area can collapse by clicking on the student's name.
3. Numerous menu options allow the user to view information for the student. The Filter Fields box can be used to search for a specific screen.
4. The **Parent Information** menu contains:
 - **Student Password**
 - **Parent PIN**
 - **Lunch Balance**
 - **PIN for Account use at School Vending Machines**
 - **Student Personal Email Address** -can be edited by student and parent
 - **Student Preferred Phone** -can be edited by student and parent
5. The user can click the arrow to close the list of screens and expand the student information section of the screen.
Note: Clicking on the arrow will reopen the list of screens.
6. The main screen will display the information/screen selected

Class Requests – For 6 – 12th grade students only. Displays course requests entered at the school level.



myStudent Documentation

Navigating the Parent Portal

7 Requests And 4 Alternates
1.00 Credits And 6.00 Units

Approved by Counselor: No Locked for Students: Yes

If you would like to view course requests for the 2020-2021 school year, please click here:

[Switch to 2020-2021](#)

Export Filter: OFF

| Course ↓ | Credits ↓ | Course # ↓ | Elective Priority ↓ | Term ↓ | With Teacher | Without Teacher | With Period ↓ | Without Period ↓ | Appro |
|---------------------------------|-----------|------------|---------------------|--------|--------------|-----------------|---------------|------------------|--------------------------|
| EX ROBOTICS TECH/CP (8600072Z) | 0.00 | 8600072Z | 5 | | | | | | <input type="checkbox"/> |
| EX TECH DSGN & CP (8600082Z) | 0.00 | 8600082Z | 1 | | | | | | <input type="checkbox"/> |
| EXP OF CJ OCCS (8900220Z) | 0.00 | 8900220Z | 2 | | | | | | <input type="checkbox"/> |
| M/J CIVICS ADV (2106020Z) | 0.00 | 2106020Z | | | | | | | <input type="checkbox"/> |
| M/J COMPRE PE GR7/8 (1508070Z) | 0.00 | 1508070Z | | | | | | | <input type="checkbox"/> |
| M/J COMPRE SCI 2 ADV (2002080Z) | 0.00 | 2002080Z | | | | | | | <input type="checkbox"/> |
| M/J EXPLORING 2D ART (0101005Z) | 0.00 | 0101005Z | 4 | | | | | | <input type="checkbox"/> |
| M/J GRADE 7 MATH ADV (1205050Z) | 0.00 | 1205050Z | | | | | | | <input type="checkbox"/> |
| M/J JOURN 1 (1006000Z) | 0.00 | 1006000Z | 3 | | | | | | <input type="checkbox"/> |
| M/J LANG ARTS 2, ADV (1001050Z) | 0.00 | 1001050Z | | | | | | | <input type="checkbox"/> |
| SPANISH 1 (0708340Z) | 1.00 | 0708340Z | | | | | | | <input type="checkbox"/> |

Absences

The Absences Sub-menu displays an Absence Summary of the student's attendance.

Absent: 40 periods (during 8 days) Other Marks: 11 periods (during 4 days)

| | | | | |
|--------|---------------------------------|----------------------|--|-----------|
| NoShow | No Show (1st 10 days of school) | 0 periods | Unexcused Tardy | 1 periods |
| U | Unexcused Absence | 12 periods | Non-Absence School Related Activity | 8 periods |
| EX | Excused Absence - Other | 28 periods -- 2 days | Non-Absence Clinic | 0 periods |
| IR | Religious | 0 periods | Non-Absence Taking Assessment | 0 periods |
| EM | Medical | 0 periods | Non-Absence ON Campus | 0 periods |
| J | Judicial | 0 periods | Non-Absence Intervention | 0 periods |
| EF | Death in Family | 0 periods | Excused Tardy | 0 periods |
| OSS | Out-of-School Suspension | 0 periods | Tardy and Left Early Same Period | 0 periods |
| | | | Left Early/Early Dismissal this Period | 2 periods |
| | | | In-School Suspension | 0 periods |
| | | | Hospital/Homebound | 0 periods |
| | | | Off-Campus Instruction | 0 periods |

Total Full Days Possible: 179
Total Full Days Attended: 177 (98.88%)
Total Full Days Absent: 2 (1.12%)
Inrollment Dates: Aug 12, 2019 - ...

10 Days Search

| Date | Daily | 01 | 02 | 03 | 04 | 05 | 06 |
|--------------------|---------|----|----|----|----|----|----|
| Sep 4, 2019 | Present | | | | | | EX |
| ABSENCES: | | | | | | | |
| Unexcused Absences | | 1 | 0 | 0 | 0 | 0 | 2 |
| Excused Absences | | 4 | 2 | 2 | 2 | 2 | 7 |
| Total Absences | | 5 | 2 | 2 | 2 | 2 | 9 |
| TARDIES: | | | | | | | |
| Unexcused Tardies | | 1 | 0 | 0 | 0 | 0 | 0 |

Referrals

The Referrals Sub-menu allows users to view a list of referrals the student has received.

Total Days of Discipline: 11
44 Out-of-School Suspension: 6 42 In-School Suspension: 5

7 Records Export Filter: OFF Toggle Columns Page Size: 20

| Student ↓ | Student ID ↓ | Grade ↓ | Reporter ↓ | Incident Date ↓ | Submission Date ↓ | Processed ↓ | Incident ↓ | Incident ID ↓ | Context/When ↓ | Time Occurred ↓ |
|--------------------|--------------|---------|---------------|-----------------|--------------------|-------------|------------|---------------|-------------------------|-----------------|
| Daugherty, Cesaria | 472169 | 07 | Harris, Leona | 01/23/2020 | 01/23/2020 2:02 pm | Processed | | 10028312 | During School Hours [1] | 10:01-10:30 |

To view referral details, click link on student name.

Forms Summary – displays Available and Completed Forms

- Select View Changes button to view the changes submitted





myStudent Documentation

Navigating the Parent Portal

Available Forms

The district has made the following forms available for you to complete as needed to update information for **Cesaria Daugherty**. If you wish to submit a form for another student, please select the Form Summary for that student from the menu to the left.

- Application for Free and Reduced Lunch
- Annual Re-enrollment Secondary

Completed Forms

2 Records **Filter** **OFF**

| Student | Form | Completed Date | Processed Date | # of Changes Approved | Denied | Pending | |
|--------------------|--------------------------------|----------------|----------------|--------------------------|--------|---------|------------------------------|
| Daugherty, Cesaria | Annual Re-enrollment Secondary | 06/24/2020 | 06/24/2020 | 0 | 0 | 0 | View Changes |

Class Schedule

The Schedule Sub-menu displays the student's current schedule

7 Classes at Land O' Lakes High School - 0801 (HS) Customize Columns Search

| Course | Period - Teacher | Course Number | Section | Meeting Days | Room | Term | Enrolled | Sequence Override | Dropped |
|-----------------------|--|---------------|---------|--------------|---------|------------|--------------|-------------------|---------|
| PRE-CALCULUS HON | Period 01 - 003 - John Michael Frump | 1202340Z | 003 | MTWHF | 01-539 | Full Year | Aug 12, 2019 | | - |
| ENGLISH COMP II | Period 02 - S2 - 902A1 - Ramona G Quave | ENC1102D | 902A1 | MTWHF | 01-409 | Semester 2 | Jan 7, 2020 | | - |
| ESCHOOL ON CAMPUS | Period 03 - 0303 - Tyler Montgomery Farr | ZZESCMPZ | 0303 | MTWHF | 01-537 | Full Year | Aug 12, 2019 | | - |
| CHEM 1 HON | Period 04 - 004 - Leticia A Mancini | 2003350Z | 004 | MTWHF | 01-108 | Full Year | Aug 12, 2019 | | - |
| US HISTORY FROM 1877 | Period 05 - 902H8 - 902H8 - Mark L Rowland | AMH2020D | 902H8 | MTWHF | 01-314 | Semester 2 | Jan 7, 2020 | | - |
| BUSINESS COOP ED OJT | Period 06 - 010 - Susan Carol Martin | 82004106 | 010 | MTWHF | 01-512 | Full Year | Aug 12, 2019 | | - |
| ESE CONSULT-AS-NEEDED | Period 15 - 001 - Ayesha Imani Clisset | ZZASNCNZ | 001 | MTWHF | 01-503A | Full Year | Aug 12, 2019 | | - |

Test History

The Test History Sub-menu displays a list of all imported tests the student has taken. It also displays the administration date, the school year, and grade level for each test.

29 Test Administrations Filter OFF

| Test | Administration Date | School Year | Gradelevel | Form | LEP Info | DJ.J Info | Test Level | Include in Transcript | District Administered | School Administered | Test Publication Year |
|----------------------------------|---------------------|-------------|------------|------|----------|-----------|------------|-----------------------|-----------------------|---------------------|-----------------------|
| Language Assessment Scales (LAS) | Aug 26, 2016 | 2015-2016 | 10 | - | - | - | - | No | - | - | - |
| IPT (IPT) | Aug 20, 2016 | 2015-2016 | - | - | - | - | - | No | - | - | - |
| SAT Reasoning (SA3) | Aug 1, 2016 | 2015-2016 | 10 | - | - | - | - | Yes | 61 | - | - |
| Local Assessment (LC2) | Nov 10, 2015 | 2015-2016 | - | - | - | - | - | No | - | - | - |
| Local Assessment (LC2) | Oct 9, 2015 | 2015-2016 | - | - | - | - | - | No | - | - | - |
| Duval Reads (DFLA) | Nov 14, 2014 | 2014-2015 | 10 | - | - | - | - | No | - | - | - |

Attendance

The Attendance Sub-menu displays a chart with Daily or Period Attendance by Course within the Report Timeframe selected. May switch between Summary or Chart View.

Report Timeframe: 12/02/2019 - 12/20/2019 Daily Update

Student ID: 398169 Save

Attendance breakdown for **Vigil, Anton** (#398169) Summary Chart

Export **Filter** **OFF**

| Course | Absences | Att Periods | Sched Periods | Daily Att % | 12/2 | 12/3 | 12/4 | 12/5 | 12/6 | 12/9 | 12/10 | 12/11 | 12/1 |
|--|----------|-------------|---------------|-------------|------|------|------|------|------|------|-------|-------|------|
| Daily Attendance | 1 | - | - | - | P | P | P | P | P | P | P | P | P |
| PRE-CALCULUS HON (1202340Z) | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| Period 01 - 003 - John Michael Frump | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| ENGLISH COMP I (ENC1101D) | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| Period 02 - S1 - 9001 - Ramona G Quave | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| ESCHOOL ON CAMPUS (ZZESCMPZ) | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| Period 03 - 0303 - Tyler Montgomery Farr | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| CHEM 1 HON (2003350Z) | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| Period 04 - 004 - Leticia A Mancini | 1 | 14 | 15 | 93.3 | P | P | P | P | P | P | P | P | P |
| US HISTORY TO 1877 (AMH2010D) | 2 | 13 | 15 | 86.7 | P | P | P | P | P | P | P | P | P |
| Period 05 - 9005 - 9005 - Mark L Rowland | 2 | 13 | 15 | 86.7 | P | P | P | P | P | P | P | P | P |
| BUSINESS COOP ED OJT (82004106) | 2 | 13 | 15 | 86.7 | P | P | P | P | P | P | P | P | P |
| Period 06 - 010 - Susan Carol Martin | 2 | 13 | 15 | 86.7 | P | P | P | P | P | P | P | P | P |
| ESE CONSULT-AS-NEEDED (ZZASNCNZ) | 0 | 0 | 0 | nan | - | - | - | - | - | - | - | - | - |
| Period 15 - 001 - Ayesha Imani Clisset | 0 | 0 | 0 | nan | - | - | - | - | - | - | - | - | - |
| Total Present | 82 | - | out of 90 | 91.1% | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Total Absent | 8 | - | - | - | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Course | Absences | Att Periods | Sched Periods | Daily Att % | 12/2 | 12/3 | 12/4 | 12/5 | 12/6 | 12/9 | 12/10 | 12/11 | 12/1 |

School Choice

The School Choice Sub-menu displays school choice selections.



Navigating the Parent Portal

Grades Tab - Accessing Assignments & Grades - (SECONDARY Students ONLY)

Parents can monitor their child’s progress in school by selecting the Grades tab from the Student Record Card along with the appropriate Marking Period. By selecting the Grade column for each course, it provides access to both assignments and grades that are entered by the teacher throughout the school year.

The **Assignments & Grades** menu lists all the classes, at the selected school, that your child is enrolled in.

| PRE-CALCULUS HON - Period 01 - 003 - John Michael Frump (91% A) | | | | | | | | | | |
|---|---------------------|-------|----------|-----------------------|-----------------------|---------------------|------------------|----------------------------|-------------------------|--|
| | Homework/Discussion | Quiz | Test | Weighted Grade | | | | | | |
| Percent of Grade | 15% | 30% | 55% | | | | | | | |
| Your Child's Score | 98% A | 97% A | 85% B | 91% A | | | | | | |
| Current grade in class: 91% A | | | | | | | | | | |
| 15 Assignments | | | | | | | | | | |
| Assignment | Points | Grade | Comments | Assigned | Due | Category | Assignment Files | Date Last Modified | Student Files | |
| Trig Test | 28 / 31 | 90% | | Dec 19, 2019 08:21 AM | Dec 19, 2019 09:21 AM | Test | | December 19, 2019, 8:26 am | No Assignment Uploading | |
| IXL Review M.* | 5 / 5 | 100% | | Dec 16, 2019 08:21 AM | Dec 19, 2019 09:21 AM | Homework/Discussion | | December 19, 2019, 8:21 am | No Assignment Uploading | |
| Inverse Trig WRKSHT | 5 / 5 | 100% | | Dec 12, 2019 07:28 AM | Dec 13, 2019 08:28 AM | Homework/Discussion | | December 16, 2019, 7:54 am | No Assignment Uploading | |
| HW P. 280 7-19 odd, 59-62, 73-79 odd | 4 / 5 | 80% | | Dec 9, 2019 07:05 AM | Dec 10, 2019 08:05 AM | Homework/Discussion | | December 10, 2019, 9:05 am | No Assignment Uploading | |
| Quiz Unit Circle | 19.5 / 20 | 98% | | Dec 6, 2019 10:08 AM | Dec 6, 2019 02:00 PM | Quiz | | December 10, 2019, 2:33 pm | No Assignment Uploading | |
| IXL M.1 and M.4 | 5 / 5 | 100% | | Dec 3, 2019 10:08 AM | Dec 6, 2019 11:08 AM | Homework/Discussion | | December 6, 2019, 10:08 am | No Assignment Uploading | |
| Logs and Exp. Test | 18 / 23 | 78% | | Nov 20, 2019 07:41 AM | Nov 20, 2019 08:41 AM | Test | | December 20, 2019, 8:37 am | No Assignment Uploading | |

Once the user selects a class, a detailed view of your child’s performance appears. From this screen, the parent can see a detailed breakdown of the classroom assignments. Listed at the top of the screen is a breakdown of the classroom assignment categories and their percentage towards final grade. Under the Percent of Grade, your child’s score in each category is listed. The assignments section lists all of the tests, classwork, homework, projects etc. for the class. Each assignment grade, possible points, grade percentage, teacher comments, assigned date, due date, category, related files are viewable and date of last modification.

Viewing Marking Period Final Grades (ELEMENTARY and SECONDARY Students)

At the end of a marking period, parents can log in to see final grades. A download to view Progress Reports and Report Cards will be available under the Reports tab on the student card. Once the marking period is over, parents will notice the course grades will reset to “**Not Graded**” at the beginning of a marking period.

FREQUENTLY ASKED QUESTIONS:

- **WHO SHOULD USE myStudent Parent Portal?**



myStudent Documentation

Navigating the Parent Portal

myStudent Parent Portal is available to all parents or guardians of Pasco County School District for students PK-12.

- **HOW DO I CREATE AN ACCOUNT?**

Visit the Pasco County Schools Website (pasco.k12.fl.us) and select the Parents link in the top blue ribbon. Select the myStudent option under School/Classroom Resources. Select Click Here to register. If your child was previously enrolled and you don't have access to the PIN, please select the box to add a child, then the box to re-enroll or link to an enrolled child and forgot my info.

- **WHAT HAPPENS WHEN MY CHILD MOVES TO ANOTHER SCHOOL?**

myStudent Parent Portal accounts roll over from year to year, so when your child moves from middle to high school, you do not have to create a new account. Also, if your student moves to another school within Pasco County, your account will be updated with the new school information once the enrollment is complete.

- **WHAT IF I CAN'T REMEMBER MY PASSWORD?**

If you have forgotten your username or password, please select Forgot Password? from the parent login screen. You will be emailed with a replacement password that you can use to login, then reset the password to a selection of your choice after re-entry.

- **HAVING PROBLEMS?**

If you are experiencing problems with logging in or navigating the site, please contact Tech Help at 813-794-2859 or select Need Help? From the parent login screen. If you have questions about your student's information, such as grades, attendance, discipline, or addresses and contacts, please contact your student's school.